

Call Type Breakdown for May 2000

OSO/OSD HelpDesk

RGII Technologies, Inc.

Date: 06/04/2000

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<u>Call Type</u>	<u>Call Ref #</u>	<u>Caller's Name</u>	<u>RecvdDate</u>	<u>Description</u>
Virus	00005112	Walker, Greg	2000-05-04	User opened the ILOVEYOU virus. may have virus.
Virus	00005204	NETWORK, OSO/OSD	2000-05-19	Sent out email virus message for the .vbs attachment LUVBUG2 warning not to open attachment
Virus	00005275	NETWORK, OSO/OSD	2000-05-04	I Love you virus spreading throughout the internet
Total for Call Type	Virus	= 3	(1.42 %)	
WEB	00005190	Carter, William	2000-05-17	Update the goes11 info on the oso and osd web site
WEB	00005196	Tyler, Craig	2000-05-18	Update the Spotlight pages on the OSO website
WEB	00005197	Liang, Kirk	2000-05-18	Setup the IJPS page on the osd website under POES program link to IJPS project site
WEB	00005205	Knowles, Mike	2000-05-19	Update the DAPS II website with the FINAL RFP
WEB	00005263	Simpson, Mike	2000-05-25	Needs Web stats for the OSO and OSD website.
WEB	00005290	Simpson, Mike	2000-05-12	Update the news section on the GOES -11 sat. on the oso and osd website
WEB	00005291	Knowles, Mike	2000-05-12	The daps rfp was updated so the DAPS website had to be updated
WEB	00005292	Knowles, Mike	2000-05-12	sent email to all the DAPS registered users that the Daps website was updated
Total for Call Type	WEB	= 8	(3.79 %)	

Report Total: 211